



# KZN TRAIL RUNNING

## REFUND POLICY DURING COVID-19

Times have changed and so have the circumstances, but we are here for you!

Due to the lockdown many of our events have been postponed, and many of our premier events have now been rescheduled. With the uncertainty of lockdown levels and resulting restrictions, we understand that some of our upcoming events may have to be cancelled.

Below is what we can do for you should an upcoming event be postponed or cancelled due to the Covid-19 restrictions:

1. Please note that your entry with us will NOT be lost.
2. All entries will be carried over to the rescheduled event date.
3. Should you no longer be able to make the new date, we will provide you with a KZNTR credit voucher. The voucher will be the full value of your entry and can be used for any upcoming KZNTR event, including the 2021 edition of the event you had entered.
4. Should you wish to redeem the voucher for the 2021 event, you will NOT have to pay in the difference between the 2020 and 2021 event prices.

If you require a KZNTR credit voucher, you can pop us an email on [info@kzntrailrunning.co.za](mailto:info@kzntrailrunning.co.za) and we will facilitate the refund process.

Yours in running,

Andrew & Lauren Booth